



Right Choice Health Group

Centers for Addiction Treatment

3.23.2020

A message to our Right Choice patients,

Right Choice Health Group and Mindcare Agency Caregivers are prepared for and actively managing the challenges of the coronavirus outbreak. Our primary focus is, and always will be, on the health, safety and welfare of the patients and communities we serve. We understand how unsettling these times are as we receive updates on the spread of COVID-19, the new coronavirus.

As a healthcare facility deals with deadly disease called addiction we are OPEN and ready to care for you. **All our centers remain open at this time** and will continue to be open as long as it is safe to do so for our staff and patients. We remain committed to our core value of caring.

As your provider of choice, Right Choice Health Group, is on the highest alert about Coronavirus and is taking every action to be prepared to meet your care needs. We will continue to provide you with the care and assistance you need throughout this pandemic. We may have to do things a little differently, and we will need your help. We ask that you work with us to meet your needs.

At times during your care, we may use telemedicine visits for certain patients at certain centers. Our goal is reduce the density in the office while we provide safer care. Patients who are struggling with continued relapse will be recommended to seek in-office care, as long it is safe to do so. Otherwise we would recommend those unstable patients to seek higher level of care such as detox, TSS, CSS etc. We are working with federal, state, local agencies and insurance companies to ensure that these services meet all of your recovery needs. Please let us know if you do not have access to a telephone or cell phone.

We are working together with pharmacies, local healthcare providers and community resources to coordinate your ongoing care, addiction medications and appointments.

Please call your center with questions. If you cannot get through, keep trying! We are experiencing higher call volume than usual. We ask for your patience if you are put on hold or need to leave a message

In order to keep our patients and staff safe and healthy, we ask that you contact your clinic before leaving to come for your appointment if you have any of the following symptoms:

- Fever of 100.4 degrees
- Cough
- Shortness of breath

We will assist you with telemedicine and continuing your plan of care until you are well enough to return. You may be able to do your therapy at Mindcare via telemedicine if you are not able to visit the clinic site due to the impact of COVID-19. Right Choice health group is here to help you through this in the safest and least disruptive manner possible. Your journey is our journey and together we will get through these times.

Please visit our website for information and online resource links, <https://rightchoicehealthgroup.com/>

Let's fight addiction together,

Dr. Omar Faruk, MD.

CEO and Medical Director